



SAN DIEGO, CA | May 22-24, 2023

## WELCOME TO OUR 2023 USER CONFERENCE

### Introducing Avolve Inspire!

Avolve's PDUG conference has evolved for 2023 - introducing Avolve Inspire! Our family has expanded too, bringing with it increased choice, knowledge and resource for the market. As a customer, you are part of our leading ePlan solutions - with your insights, feedback and consideration, we know we are in the best position to build further efficiencies and make your jobs easier.

At the 2023 conference you can:

- Attend technical training
- Find out about our roadmap and innovations
- Market challenges - how to approach to core issues
- Hear from peers - how they are tackling some of the industries main challenges
- Network with colleagues

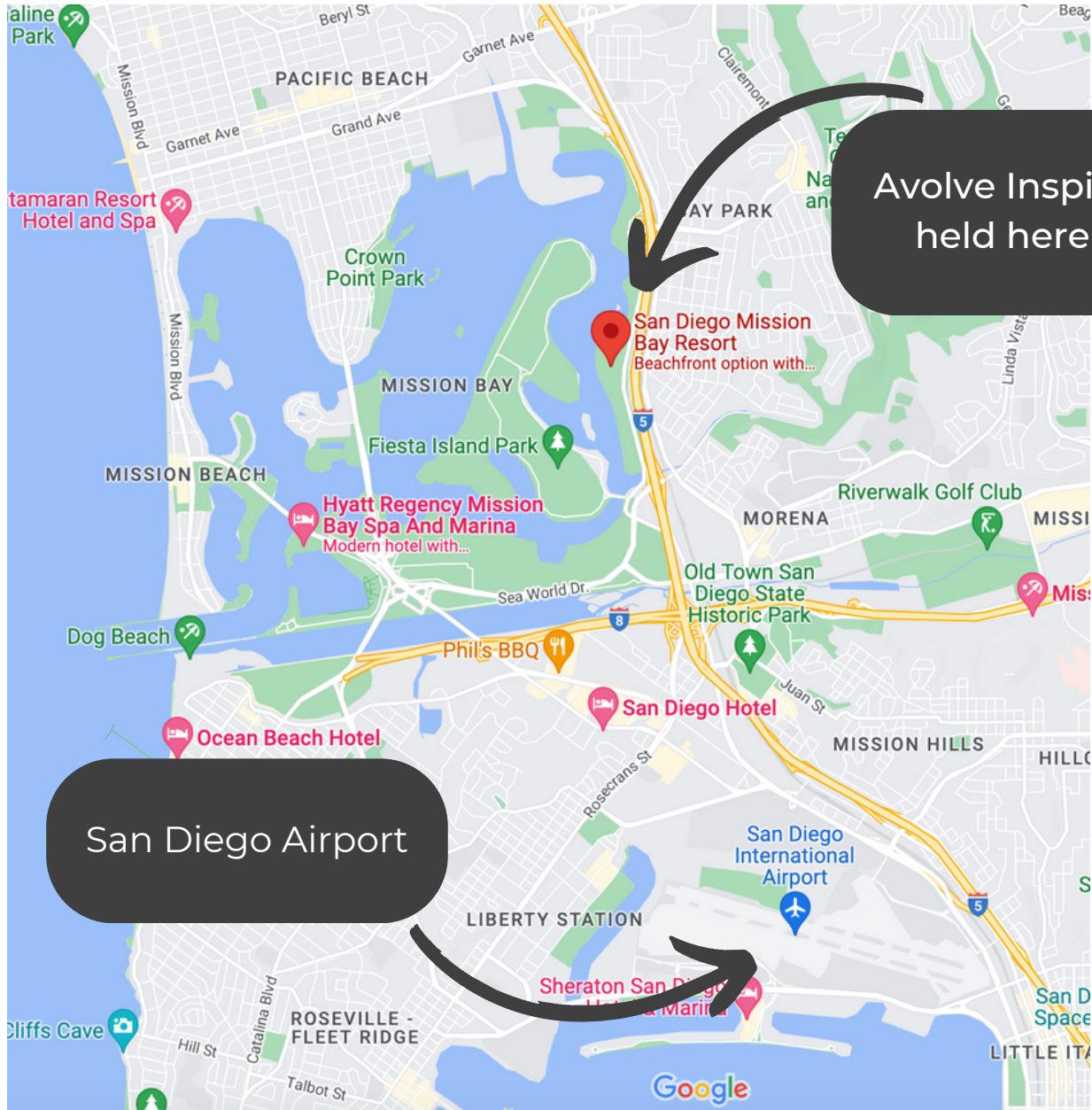
Thank you for joining us!

Conference events will take place in the San Diego  
Mission Bay Resort.

1775 East Mission Bay Drive  
San Diego, CA 92109  
[www.missionbayresort.com](http://www.missionbayresort.com)

We look forward to welcoming you to Inspire 2023!

# avolve<sup>®</sup> INSPIRE



Distance approximately 6 miles, about 15-30 minutes by car. Many cabs are available from San Diego airport. Conference discounted overnight self-parking of \$20.00 per car, per night.

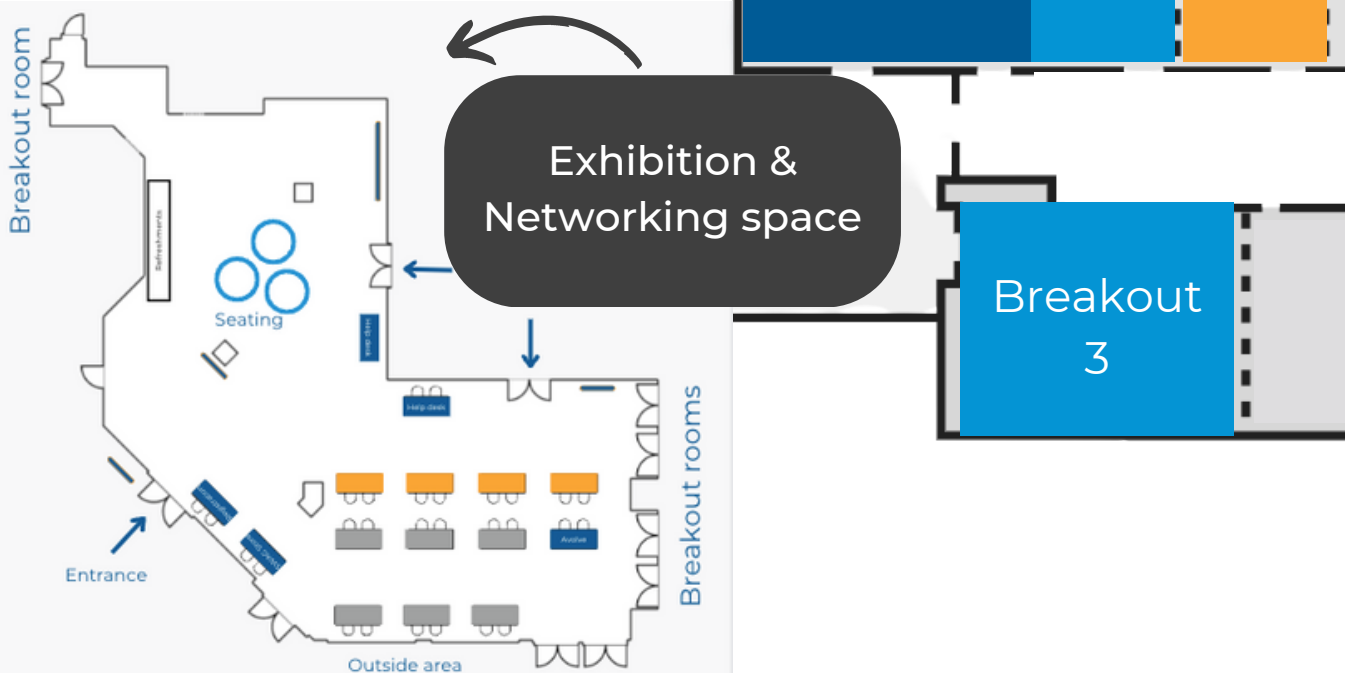
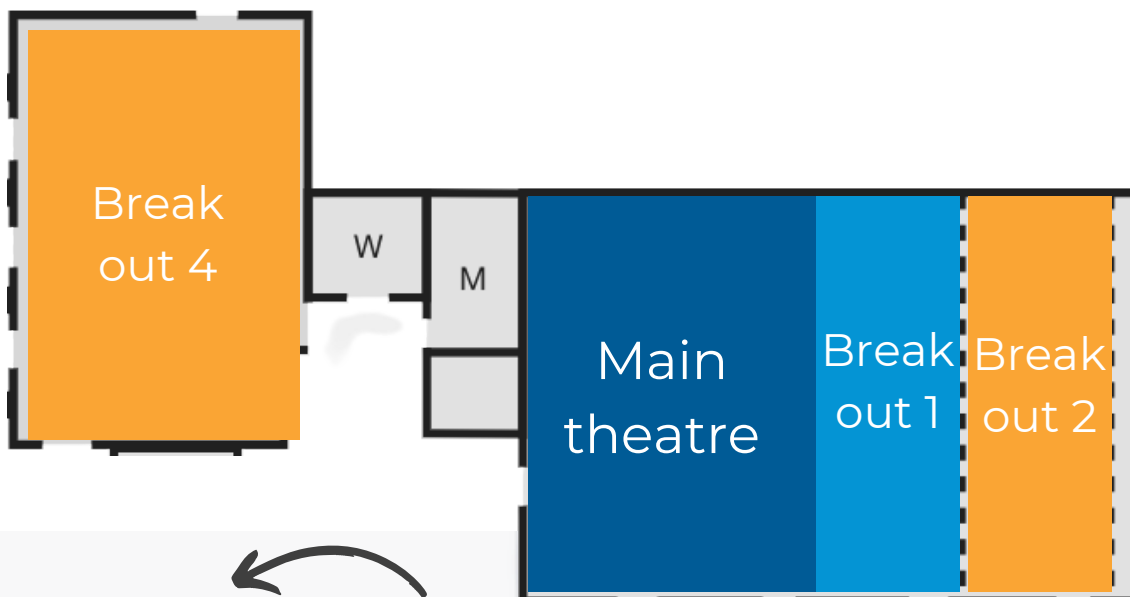
# avolve<sup>®</sup> INSPIRE



Take advantage of the Mission Bay Resort during your free time - you have access to the pool and tennis court, take a break on the beach using the hotels facilities, or play one of the games around the property including volleyball, basketball, giant chess, or giant checkers.

# avolve<sup>®</sup> INSPIRE

The conference will take place across the International, Mediterranean, and Terrazza ballrooms.



Breakfast and lunch will be held each day on the Bayside Terrace.

## Conference Schedule

### Monday May 22nd

All day	Arrive in San Diego
6pm	Conference welcome drinks at Sol Risa at the Mission Bay Resort

*Welcome*

Check in available starting at 4pm - then why not join us for a cocktail or mocktail at Sol Risa, overlooking the beautiful Mission Bay.



# avolve<sup>®</sup> INSPIRE

## Tuesday May 23rd

8:00 - 8:50am	<a href="#">Conference check-in and breakfast</a>   Bayside Terrace
9:00 - 10:30am	<a href="#">Conference Opening</a>   main theater Welcome: Lance Clark, Avolve CEO Keynote Speaker: The Iron Cowboy
10:30 - 11:00am	<a href="#">Break</a>   exhibition space
11:00 - 12:30pm	<a href="#">Solution update and technology-focused industry trends</a>   main theater
12:30 - 1:30pm	<a href="#">Lunch</a>   Bayside Terrace
1:30 - 2:30pm	<a href="#">Breakout: ProjectDox Best Practices for Building</a>   Room 1 Cris Camacho Insight to best practices for ProjectDox building workflows and use cases, involving sharing and discussion on relevant building-related topics.
	<a href="#">Breakout: ProjectDox Best Practices for Planning</a>   Room 2 Nikki Thorne An interactive discussion on using ProjectDox for planning workflows, sharing best practices and use cases.
	<a href="#">Breakout: ProjectDox Best Practices for Public Works</a>   Room 3 Gael Baughman ProjectDox for public works - best practices and use cases on how ProjectDox can work better for your department.
	<a href="#">Breakout: DigEplan Best Practices for Building, Planning, and Public Works</a>   Room 4 Christine Brakefield Gain knowledge of best practices currently in use around DigEplan electronic plan review as it relates to your unique discipline.

## Tuesday May 23rd

2:30 - 3:00pm	Break   exhibition space
3:00 - 4:00pm	<p><a href="#">Breakout: ProjectDox - How to Help Your Applicants Help You</a>   Room 1 Mara Fitter</p> <p>Guide your applicants through the plan review process - we share best practices and suggestions to support jurisdictions in managing applicants.</p>
	<p><a href="#">Breakout: Utilizing ProjectDox APIs to Manage Data</a>   Room 2 Gael Baughman / Steve Alexander / Adam Macy</p> <p>We will discuss APIs that can enhance your workflow process, including how to display ProjectDox reports to customer from within the permitting system, starting a revision workflow from a revision application submission, and more.</p>
	<p><a href="#">Breakout: Leverage Integrations to Complete Your Digital Transformation Journey.</a>   Room 3 Earl Woodman, Vision33 Delivery Manager</p>
	<p><a href="#">Breakout: DigEplan - How to Help Your Applicants Help You</a>   Room 4 Christine Brakefield &amp; TruePoint's Keith Hobday</p> <p>Learn how DigEplan can support the applicant experience - improving web presence and communication, using digital services to inform, and allow the community to more easily engage in the plan review process.</p>
4:00 - 5:00pm	<p>Free time - meet in the exhibition space or relax. Exhibition space closes at 5pm.</p>
6pm	<p>Avolve Award Dinner   <a href="#">Garden by the Bay - Mission Bay Resort</a></p>

## Wednesday May 24th

8:00 - 8:50am	<a href="#">Breakfast</a>   Bayside Terrace
9:00 - 9:50am	<p><a href="#">Breakout: Utilizing Management Dashboards and Reporting in ProjectDox</a>   Room 1 Tyson Florence In this session we will be reviewing the potential of the management and dashboards reports delivered with ProjectDox 9.2, understanding their intended use and benefits.</p>
	<p><a href="#">Breakout: Getting the Most Out of Your ProjectDox System - Administration Functions</a>   Room 2 Mara Fitter How can you leverage the power features and tools in ProjectDox to use the solution more efficiently.</p>
	<p><a href="#">Breakout: Devil in the Details: Full Control of Building Permit &amp; Inspection Design Saves Lives</a>   Room 3 Liz Usherwood &amp; Brandon Cook As communities around the country are growing in population, so is development. Governments are approving plans for more housing, new businesses, and improved infrastructure to meet their residents' needs, and they're keeping safety top of mind. Join OpenGov to explore how to effectively adopt the latest building codes and land use policies.</p>
	<p><a href="#">Breakout: Stamps, Reports, and Leveraging DigEplan Features</a>   Room 4 Christine Brakefield &amp; TruePoint's McKenzie Helvick Examine the details and power of DigEplan's features and how to leverage them for effective plan review.</p>
9:50 - 10:10am	<a href="#">Break</a>   exhibition space



# Wednesday May 24th

10:10 - 11:00am	<p><b>Breakout: Preparing for ProjectDox 9.3</b>   Room 1            Gael Baughman / Cris Camacho / Duane Green            The steps and decisions involved prior to upgrading to ProjectDox 9.3 that will ease the transition and alleviate a rushed process.</p>
	<p><b>Breakout: Building Better with Tech: Overcoming Staffing Challenges in Building Departments</b>   Room 2            Emily Zuelt &amp; Matt Vitullo            Technology can play a crucial role in addressing the challenges faced by building and planning departments in the wake of high employee turnover and retirements. With the loss of these experienced employees, there is a risk of losing valuable institutional knowledge, which can impact turnaround times and public safety. In this session, Clariti explores how technology can retain this knowledge.</p>
	<p><b>Breakout: DigEplan Vs. DigEplan Pro</b>   Room 4            Christine Brakefield            Explore the benefits of Pro and discuss future generations of DigEplan.</p>
11:00 - 11:30am	<b>Break</b>   exhibition space
11:30 - 12:30pm	<p><b>Panel Discussion - Facing the Challenges of Today</b>   main theater            Customer insight            A customer panel sharing insights on how they overcome challenges in their jurisdictions, from economic development, to efficiency and staffing.</p>
12:30 - 1:30pm	<b>Lunch</b>   Bayside Terrace
1:30 - 2:30pm	<b>The Avolve Game Show</b>   main theater
2:30 - 4:00pm	<b>Networking Time</b>   exhibition space

We appreciate you taking time to come to Inspire this year.  
 We hope you will join us in 2024 in Florida!